



PeopleSoft Enterprise Release Notes for SCM Customer Fulfillment Management 8.9 Bundle 8

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PeopleSoft Enterprise Release Notes for SCM Customer Fulfillment Management 8.9 Bundle 8

These release notes reflect application updates for PeopleSoft Enterprise Customer Fulfillment Management (CFM) products since the SCM 8.9 Bundle 7. This document includes resolutions for the following Customer Fulfillment Management applications:

- PeopleSoft Enterprise Billing.
- PeopleSoft Enterprise Order Management.
- PeopleSoft Enterprise Product Configurator.

PeopleSoft Enterprise Billing

This table summarizes application updates for PeopleSoft Enterprise Billing since the SCM 8.9 Bundle 7.

Functional Categories	Description
Generate Invoices	<ul style="list-style-type: none"> • Ensured that the Bill Extract Ship To record is populated during the Finalization process when a non-primary ship to location has been used on the bill. • Corrected the Pre-process and Finalization process to correctly update the status when processing a credit card transaction through Cybersource for a partial shipment. • Changed to prevent a bill from processing in the Bill Finalization Process without a bank code. • Ensures that the invoice and accounting dates are not updated when running the Pro Forma process. • Changes the Invoice Extract Process to run successfully when a customer has multiple header notes. • Changed to always set the "To Business Unit" to the "From Business Unit" value on the Single Action Invoice run control page. • Modified to fetch and show the "Bill Amount Thru" in Grant Invoices.
Integrations	Added new message to allow the tax code created in SCM to flow properly into CRM.
Maintain Bills	<ul style="list-style-type: none"> • Modified the Billing Entry pages search views to initialize the invoice field to 'next' when in add mode. • Modified the Courtesy Copy Address page to save even without a customer id and location. • Changed to generate a warning instead of an error to the user for any bills that

	<p>have zero gross amounts.</p> <ul style="list-style-type: none">• Changed to not generate blank invoice number on the Installment and Recurring Bill schedules.• Changed to allow the contract/projects rows to create an adjustment when the bill is adjusted in Billing.
VAT Processing	Resolved issue so the VAT declaration date of the bill in Billing and the item in AR will be sync.

PeopleSoft Enterprise Order Management

This table summarizes application updates for PeopleSoft Enterprise Order Management since the SCM 8.9 Bundle 7.

Functional Categories	Description
Billing Interface (OM_BILL)	Resolved issue by modifying the Order Management billing interface to account for kit components split over multiple bill of ladings.
Claim back	Ensured that the ship from country is properly updated for VAT on claimbacks.
Customer/Contact	<ul style="list-style-type: none"> Modified the prompt view for the ship to customer on the Order Release Request page in order to pick up exclusive ship to customers that are assigned to another sold to customer. Changed the contact view used by the CSR Desktop to not retrieve "inactive" contacts.
OM - RMAs	<ul style="list-style-type: none"> Changed to prevent the duplication of RMA notes on a page. Modified to prevent an error from occurring on the View Project Information page for customer returns.
Order/Quote	Resolved issue by updating the available printing documents to include the picking plans.
Platform Specific	Changed the Credit Hold Release process to remove the credit hold if run without OMHOLD.
SCM Integrations	Modified the Product Load Application Engine to allow new product records and unit of measure (UOM) records to be processed in the same instance run.

PeopleSoft Enterprise Product Configurator

This table summarizes application updates for PeopleSoft Enterprise Product Configurator since the SCM 8.9 Bundle 7.

Functional Categories	Description
Performance	Modified to improve the performance of the Configured Inventory Inquiry page.